

## **Comments, Concerns and Complaints**

The R.M. of Laurier is always willing to listen to the concerns of the public. As it the Council's duty to make decisions and give direction to staff, the public is asked to direct all road concerns to their Division Councillor or the Reeve. Concerns received in writing at the municipal office and signed by the concerned party will always be given to, and discussed by, Council. Verbal claims will be assessed on a case by case basis and staff will not be required to forward them to Council.

The public is reminded that when Outside Staff are working, they are to be treated with courtesy and respect. Complaints should not be voiced to Road Workers, as they are working under the direction of Council. Concerns of any nature should always be expressed to Council. Thank you for your co-operation and understanding.

R.M. of Laurier No. 38 Council