

## Curbside Trash

### Collection:

#### FREQUENTLY ASKED QUESTIONS

##### **When is my pickup day?**

Your cart will be picked up every-other-week on **MONDAY**.

##### **Where do I place the cart?**

We have set your cart down in the position to be emptied on your designated pickup day, **MONDAY**. This is where the cart should be placed on your Monday collection day.

##### **What if I can't move the cart?**

The carts are easier to pull than push. If you require assistance please contact us at 1-855-202-7209.

##### **What about yard waste?**

We will collect any bagged gardening or lawn debris as well as any bundled yard waste placed **INSIDE** the cart.

##### **Will there be enough room for my garbage?**

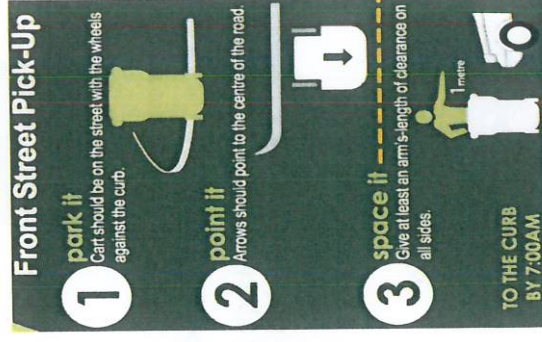
If you have an extra bag or two asking a neighbor can often work. For residents doing spring or fall cleaning Regens does offer larger front-load containers at very reasonable rates.

### USING THE CARTS

- Loose garbage should be bagged. This will keep loose papers from blowing onto street.
- Feel free to use plastic or paper bags of any size.
- Large items do not have to be bagged.
- Branches must be bundled and be able to fit in the bin. Branches should be no thicker than 6 inches.
- Please don't pack garbage in or exceed 250 pounds of waste.
- Only waste **INSIDE** the cart will be collected.
- Please notify us if your cart is damaged, stolen or vandalized.
- Please have the cart in its place for pickup every-other **MONDAY** by 7AM.
- Pull the cart, don't push it - this will be much easier.
- Do not place hot ashes, construction debris, or hazardous waste, such as oil, paint cans with wet paint in the cart.
- Please keep your cart clean and take care of it. Do not paint or write on the cart.

### PLACING THE CART

- Place the cart with the wheels against the curb.
- Have the front of the cart towards the street.
- Leave an arms length of space between the cart and any other object.
- Don't place the cart under an overhead obstruction.
- Place at the curb by 7 AM. We may arrive to your house at different times, having to the curb by 7 will ensure your cart gets emptied.



To Print Service Calendars or Create a Service Reminder enter your address online @

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